

APCO Institute Training Course

Where Public Safety Turns to Learn

Public Safety Telecommunicator 1 6th Edition Course

Location: Hilltop, West Virginia - General Ambulance Service

Date: April 27 – May 01, 2009

Time: 8:00 a.m. – 5:00 p.m.

Tuition \$309.00

Course # 26926

APCO Members receive a \$20 discount

PST1, 6th Edition is the first basic training course certified by APCO International as meeting and exceeding the APCO Project 33 Revised Minimum Training Standards for Public Safety Telecommunicators (2004). APCO Project 33 training standards are widely recognized as the national industry standard for basic telecommunicator training.

The PST1, 6th Edition Course blends the knowledge and skill building information needed for a basic telecommunicator with the most up-to-date information on the technology and issues surrounding today's public safety communications center.

Training modules include:

Introduction to Your New Career (roles and responsibilities of the position)
Interpersonal Communications
Telephone Communications Techniques: Call Processing
Telephony - Traditional Technology
Telephony - Emerging Technology
Telephony - TTY
Telematics

Computer Aided Dispatch & Related Technologies
Radio Communications Techniques
Radio Technology
Call Classification
NIMS Incident Command System
Liability Issues
Preparing for Your New Career (stress management)

Co-host:

General Ambulance Service

Class Location:

General Ambulance Training & Education Center
7002 Legends Highway
Hilltop, WV 25855

Lodging:

Holiday Inn – New River Gorge
340 W. Oyler Ave.
Oak Hill, WV 25901
888-465-4329
(304) 465-0571

Lodging:

Comfort Inn – New River Gorge
9020 Fayette Landing Shopping
Oak Hill, WV 25901
877-424-6423
(304) 465-2300

Contact:

Cpt. Aaron Boyd
(304) 465-8700

To Register, please visit our Web site at:

http://www.apcointl.com/institute/schedule_registration.htm



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